

## MINIUTES OF THE MEETING OF THE ENFIELD LOCK WARD FORUM HELD ON TUESDAY, 23RD AUGUST, 2016

### Present

Councillors Katherine Chibah, Krystle Fonyonga, Dino Lemonides, Nneka Keazor, Vicki Pite (Associate Cabinet Member), Toby Simon, Ozzie Uzoanya; PCs Clauson (Enfield Lock officer) and Sewall and about 50 residents

### 1. WELCOME AND INTRODUCTIONS

Residents were welcomed to the meeting and the Councillors introduced themselves.

### 2. APOLOGIES

For absence: PC Aspinall

### 3. UPDATE FROM POLICE AND PRESENTATION ON NEIGHBOURHOOD WATCH SCHEME

PC Clauson reported on local crime levels.

PC Sewell then outlined Neighbourhood Watch Programmes. These worked best when they were limited to a very few houses, perhaps five each side of the coordinator; Barnet therefore had almost 1000 coordinators. Some had installed CCTV looking over their sector of the street; he confirmed that there were no data protection objections to this, provided appropriate precautions were taken to keep the data secure.

In discussion, police advised residents always them if they observed something, on 999, 101, or the local teams number - which went to their mobile when on duty- as appropriate;

***020 8721 2691 for Turkey Street***

***020 8721 2690 for Enfield Lock***

### 4. UPDATE BY ASSOCIATE CABINET MEMBER

Councillor Pite outlined the project being run by the Over 50s Forum to try to identify lonely older people and to offer them free membership of the form. 80 had signed up, and been offered meetings, school concerts and other events. This had originally been founded by the Enfield Residents Priority Fund, but was now funded by the Big Lottery.

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### 5. UPDATE ON WEEKLY WALK IN ALBANY PARK WITH RESIDENTS

Kate Anolue, a former Mayor of the Borough invited residents to join the regular walk in Albany Park at 0900 every Sunday.

### 6. NORTH EAST ENFIELD AREA ACTION PLAN (INCLUDING UPDATE ON NORTHERN GATEWAY AND BULLSMOOR LANE TRAFFIC).

Councillor Pite noted that this had been agreed by the council in the summer, following a review by a government inspector. It covered housing, jobs, transport, land use and investment.

The key issue for the local community going forward was progress on the Northern Gateway Access Package, which was intended to ameliorate transport problems and in particular the unacceptable level of heavy goods vehicle traffic in Bullsmoor Lane. If the government was to be persuaded to make significant changes it was necessary to build a very firm evidence base and this was in hand. Joan Ryan MP had met the Secretary of State for Transport, before the recent change of government, and he had shown willingness to commission further work; but it would be necessary to see how the new Secretary of State responds. In discussion, residents stress the importance of making progress.

One resident objected to the 12-hour length of the bus lane restriction in Bullsmoor Lane; he thought that peak hours only was sufficient.

### 7. ISSUES OF CONCERN TO RESIDENTS

#### a. Difficulties in contacting the council

A number of residents raised the problems they had had in contacting the council mended by phone. Councillors fully recognised that service levels had been unacceptable. Councillor Lemonides said that since May he had responsibility for customer service, and he had urgently taken action to increase the staffing of the contact centre. This was largely with permanent staff; though they took time to train. However, response times were now returning towards accepted service standards.

#### b. Lidl

Councillor Simon reported that Lidl were aware of the travellers on the car park and were taking legal action to evict them. Their plan was now to refurbish the store and to open it early in the New Year

#### c. McDonald's in Bullsmoor Lane

A resident said they had undertaken works which he suggested did not comply with the original planning permission.

#### d. Turkey Street station and the Brook

Councillor Simon reported that plans were being worked up for improvement in the station area.

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A resident reported that the brook between Brookside Gardens and the station was in a very poor state with a lot of dumped material which was now stinking and blocking the stream.

Another resident noted that the team clearing the brook had cut the weeds but then blown a lot of the debris into the brook which would then block it and rot.

**e. Poor compliance with refuse disposal rules**

Residents noted that many new tenants were unaware of the rules about the types of rubbish which should go in the various bins. It was suggested that landlords or letting agents (and the council for those it housed into temporary accommodation) should have responsibility for providing information.

Councillors noted that after a bin was rejected the waste team would make a visit to the resident, expensive as this was.

**f. Cycle Enfield**

Residents were encouraged to engage with the consultation which was in hand on the Hertford Road North section, from Ponders End to Waltham Cross.

**g. Jubilee Park on the Elsing estate**

A resident said that the nature conservation area in the north-west corner was still being inhabited by rats and should be kept tidier.

### **8. MINUTES OF PREVIOUS TURKEY STREET WARD MEETING**

These were agreed.

### **9. SUGGESTIONS FOR FUTURE MEETINGS**

Residents were still concerned by the speeding and parking problems and asked for a further update at the next meeting for Turkey Street ward.

Because there had been such a good attendance at the meeting, and so many issues to discuss, most residents preferred single ward meetings; but the option of occasional joint ones would be retained.

### **10. DATES AND LOCATIONS OF FUTURE MEETINGS**

**18 October 25, 2015 at Ordnance Unity Centre for Enfield Lock, 1930**

**5 December 2015 at Kempe Hall for Turkey Street Ward, 1930**

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### COMMENTS BY OFFICERS ON MATTERS RAISED.

#### **7c McDonald's in Bullsmoor Lane**

The complaint regarding McDonalds, Bullsmoor Lane, will be allocated to a planning enforcement officer who will investigate whether any recent works undertaken at the premises conform to planning permissions recently granted. The permissions were for the erection of 2 x single storey front extensions and installation of automated doors, refurbishment of restaurant and car park, reconfiguration of patio area and reduction of corral as well as the installation of an external play gym on the patio area. Should there be a breach of planning control we will consider taking enforcement action.

#### **7d Turkey Street station and the Brook.**

A visit was undertaken to the mentioned area on 12<sup>th</sup> September 2016. It was noted that although the actual stream was free of litter or accumulations of waste there were parts of the bank that had black sacks and various plastic bags. The sacks were searched but unfortunately no evidence could be found, so no enforcement can be taken at this time. A check of the land registry shows that the land situated to the side of the brook is unregistered. The pictures and location have been sent to the Street Cleansing team for them to clear.

#### **7e Poor compliance with refuse disposal rules**

No particular area or property was mentioned in the complaint but if the complainant does have issues with certain properties they're more than welcome to contact the officer in charge of this case on [Francesca.skipp@enfield.gov.uk](mailto:Francesca.skipp@enfield.gov.uk) and provide details to which we will investigate.

#### **7g Jubilee Park on the Elsing estate**

A survey to the perimeter of Jubilee Park on the Elsing estate was carried out, where the overgrown areas are situated. No evidence of rat activity in the overgrown areas was found (i.e burrow holes, rat runs). There was evidence of fox activity (i.e. droppings) which should ultimately keep the rat population down.

Rats may use these overgrown areas for harbourage to pass through place to place but unlikely to nest in them due to being very open and having no outbuildings on it to nest in/under. Overgrown areas tend to be used for a place for a rat to nest if burrow holes are found which again they were not on the survey.